



## **Nobeltec® Admiral™ 7 and Visual Navigation Suite™ (VNS™) 7 Support Discontinuation Notice**

Effective February 27, 2009, Jeppesen Marine will discontinue support for Nobeltec Admiral 7 and VNS 7 (this includes all previous versions). As has been Jeppesen Marine's support policy, we will continue to support our current MAX Pro versions, [Admiral MAX Pro](#) and [VNS MAX Pro](#), and two most recent releases (versions 8 and 9). This is not a change to our policy, but rather a late adjustment to follow our policy. This notice is being issued to assist our customers and dealers with advanced information.

With an [upgrade](#) to our newest release, you'll have access to the world leader in PC Navigation electronic charts – C-MAP by Jeppesen [MAX Pro cartography](#).

If you're an Admiral 7 and VNS 7 customer, contact a [Jeppesen Marine Dealer](#) or our Jeppesen Sales Team to purchase [Nobeltec products](#), [C-Map by Jeppesen Cartography](#), or [upgrade](#) to Nobeltec MAX Pro software.

For additional Jeppesen Marine product information, [Visit Our Website](#)

### **Affected Products**

- Admiral version 7 and earlier
- VNS version 7 and earlier

### **Key Dates**

Customer support will be available for the products listed above until February 27, 2009. To obtain technical support for these products prior to this date, please contact us:

### **Technical Support**

#### **North and South America**

Available 7 days a week

Monday - Friday: 8 am to 9 pm ET

Saturday - Sunday: 10 am to 8 pm ET

**USA:** +1 800 732 2800

**All Other Locations:** +1 303 328 6983

**Hours:** 6AM - 7PM MT

**Email:** [marine.support@jeppesen.com](mailto:marine.support@jeppesen.com)

#### **Europe, Middle East, Africa**

**All Locations:** +49 6102 50 8171

**Hours:** Monday – Friday, 8AM - 5PM CET

**Email:** [marine.support@jeppesen.com](mailto:marine.support@jeppesen.com)

#### **Asia, Pacific, Australia**

**All Locations:** +61 2 9808 6200

**Hours:** Monday – Friday, 8:30AM - 5:30 PM AET

**Email:** [c-mapinfo@c-map.com.au](mailto:c-mapinfo@c-map.com.au)

## **Additional Information**

Should you have any questions, or are interested in upgrading to the latest version of our software, please do not hesitate to contact your Jeppesen Marine Dealer or the Jeppesen Marine sales team:

### **North and South America Sales**

**Toll-Free:** (800) 946 2877

**Direct:** +1 503 579 1414

**Fax:** +1 503 579 5095

**Hours:** Monday – Friday, 8AM - 5PM PT

**Email:** [sales@jeppesen.com](mailto:sales@jeppesen.com)

### **Europe, Middle East, Africa**

**All Locations:** +44 1293 842674

**Fax:** +1 503 579 1304

**Hours:** Monday – Friday, 8AM - 5PM CET

**Email:** [sales@jeppesen.com](mailto:sales@jeppesen.com)

### **Asia, Pacific, Australia**

**Phone:** +61 2 9808 6200

**Fax:** +61 2 9808 6233

**Hours:** Monday – Friday, 8:30AM - 5:30 PM AET

**Email:** [c-mapinfo@c-map.com.au](mailto:c-mapinfo@c-map.com.au)